

NLS Telephone Forum - 5-25-2011
(paraphrased)

Comment: (Bob Fistick - NLS)

Well, welcome everybody. I hope you had happy conference meetings and everybody's safely esconced back in their libraries and carrying on business as usual. We do have a couple of announcements. I'll start first with Alice Baker O'Reilly.

Comment: (Alice Baker O'Reilly - NLS)

Actually this won't be really important until July. The conference call today is being held here and then in June it will be at the same number but in July we'll have a different number, so flip forward in your calendar and July (we'll) have a different number. I don't have it yet. I'll put out an Operations Alert as soon as a new number and new code become available. I just wanted to give everyone a "heads-up" to not put this on Auto Call...because you'll have to change it. That's it. That's the entire message.

Comment: (Bob Fistick - NLS)

Carolyn Sung has got some comments.

Comment: (Carolyn Sung - NLS)

Richard said he wanted an update on the Conference Report but, I don't want to put you all to sleep so, if you have a question about anything, just go ahead and ask it.

Comment: (Bob Fistick - NLS)

Anyone else have comments? Okay, I guess we'll open it up to questions.

Question: (Lanny Parker - NC)

Yes, Lanny Parker here with actually a list of questions for you. First off, I recall some discussion of the digital distribution of magazines going into a pilot project sometime this summer. Is that still in effect?

Answer: (Library Staff - NLS)

It is planned but I don't think we're going to get it by this summer. We are planning on doing a pilot as soon as it's prepared. There's quite a bit of preparation that goes into that so it may be later this year before it actually happens.

Question: (Lanny Parker - NC)

Okay, thank you for that...I've been really pleased with the flow of retro titles on cartridge that have been coming in. I'm always glad to see them. Is there any way to anticipate what we will be getting in the future with that?

Answer: (Library Staff - NLS)

Actually there is a way. They're going through the list by the most ordered down to the least ordered number of copies. So, we can provide you that list if you like and presumably you will see some... I can't tell you which the next would be but it will give you a good idea of which they're planning on duplicating next.

Comment: (Lanny Parker - NC)

Hey I really appreciate that. I feel like I saw that (...) very early on but I have no idea what happened to it so if you send a copy that would be delightful.

Comment: (Library Staff - NLS)

We'll post it for everybody on the Network Library Services website... Under "Transition."

Question: (Lanny Parker - NC)

On the machine (front) is there any update on the adaptive tech, such as breath switches for the digital machine?

Answer: (Library Staff - NLS)

I know our head engineer, John Brown is working on all of the adaptive technology so he's gone a long way with the remote control, but the breath switches I'll have to check on that. Do you want me to have him call you so that you can get an idea of what his timeframe is on all the different types of adaptive technology?

Comment: (Lanny Parker - NC)

Yeah that would be great if you could... (name, address exchanged).

Question: (Lanny Parker - NC)

Any state of progress on the training video for DTBM repair?

Answer: (Library Staff - NLS)

Yes. Yesterday we made our inaugural posting to YouTube, but it was just a test so I'm not going to tell you where it is yet. Don't search for it. It wasn't so much about repair as it was preparing a machine to go back out to a patron. We were just trying to do something that Michael could just talk about off the top of his head. The production value was high, which I'm excited about. You could actually hear what he was saying, so now we are just going to go forward. I think people are interested in doing it. If you have suggestions on topics you would like videos on, we're soliciting those... I cannot guarantee it will happen but we can get working on it. You can send (requests) to abak@loc.gov, that's me, and we would love to know what people are interested in doing...it's kind of fun to make these things and we pretty much have an unlimited option. We can make videos on anything people want to hear about...We will try to get a good selection of things people can use and that are interesting and useful.

Comment: (Lanny Parker - NC)

Very good. Thank you!

Question: (Linda Montgomery - AZ)

Good morning, or at least it's morning still here. Well, one question I was going to ask has been asked, which was about a webinar or video for the digital machines and I think we would like to see one on actual repair techniques as well. I know I've asked before, but the other one that I'd still really like to see is one about the process for using LCM (to make digital books).

Answer: (Library Staff - NLS)

Probably more than one video but our studio that actually does that is filled with actors so that might be something that they are willing to do. It's just a matter of (deciding what is most effective). I'll take any suggestions and talk to the people who know about it and see if they are willing to appear on camera.

Answer: (Library Staff - NLS)

Oh, just to let you know, Linda, we are working on the traditional approach by writing a document. There is a document that is in a review stage here.

Question: (Linda Montgomery - AZ)

Steve mentioned a new demographics study was going to be done and I was wondering about when? Do you have some sense of when that might be done?

Answer: (Library Staff - NLS)

Right after the magazine project (laughter).

Comment: (Linda Montgomery - AZ)

I just had a "thank you" for Michael Katzmann. (I'm bringing) this up because I thought others might be interested. We had one of our prison facilities here ask us if we could disable the USB port on the machine and he sent us instructions on exactly what to do as far as disconnecting it at the circuit board on the inside of the player, and our prison facility administrator was fine with that...

Comment: (Library Staff - NLS)

That's a video we could make.

Question: (Library Staff - NLS)

Why did he not want to have that port live?

Answer: (Linda Montgomery - AZ)

It was because they did not want any place that a person could plug a USB flash drive into - that was operable. And so, if we were able to disable it, he was happy with that... We explained that that could only be used in the NLS player because of encryption and so he was fine with it.

Comment: (Library Staff - NLS)

Back to your earlier question... we're thinking about a new patron survey and also bringing together more information like demographic data especially since information is now coming out from the Census.

Comment: (Library Staff - NLS)

So we've got our plate...as full as yours!

Question: (Colleen and Connie - SD)

Hi you guys. I have a question on BARD. The books that they can download off of BARD - how can we get most of those into our own catalogs so that it's out on our WebOpac so that they don't always have to go into the BARD system. Are there MARC records that you can give us to download once a month?

Question: (Library Staff - NLS)

Are you asking for bibliographic information or are you asking for the content of the book?

Answer: (Colleen and Connie - SD)

Bibliographic

Answer: (Library Staff - NLS)

Well what you receive on a monthly basis from the bibliographic download should have a link to BARD. The books are available both in physical format and on BARD. If it's available on BARD there's a link.

Question: (Library Staff - NLS)

Are you talking about the retro as well?

Question (Colleen and Connie - SD)

Yes. Some of the books on BARD are not on our system and, I was just wondering... I know I can just go and pull the MARC record out one-by-one but can we do something like when we load the MARC records every month to not be part of getting the BARD title into our records?

Answer: (Library Staff - NLS)

You're asking a question that we don't have a quick answer to. We'll certainly look at it. It will vary library by library... We need to figure out if that can be done in any easy way.

Question: (Library Staff - NLS)

Do you want all of them?

Answer: (Colleen and Connie - SD)

Anything we don't have I would like to pull in, but... when we download monthly MARC records (a lot of them) are not on that month's records.

Comment: (Library Staff - NLS)

All of these titles are books from the catalog. They're in there as RC books. We'll have to check and see. If you're experiencing that then other libraries may be as well.

Comment: (Richard Smith - MO)

We're in the basement (because of) a tornado warning. We are going to try to setup a remote deposit collection...for those who are temporarily displaced. Any suggestions, please send me an email.

Comment: (Library Staff - NLS)

Happy Memorial Day!

No more questions or comments.