

NLS Telephone Forum - 6-29-2011
(paraphrased)

Comment: (Bob Fistick - NLS)

Welcome everybody. We're going to ask Carolyn Sung to address her list of items and then we'll open it up for your questions.

Comment (Carolyn Sung - NLS)

Hello everybody. It's a beautiful non-humid day in Washington D.C. A very rare day indeed - and we have with us today Jane Coulton, Michael Martys, Neal Bernstein, Vickie Collins, Steve Prine, Bob Fistick and Carolyn Sung. Steve has just returned from New Orleans with a triumph concerning the standards and he will tell you about that.

Comment: (Steve Prine - NLS)

The ASCLA Board of Directors reviewed the second public draft of the Revised Standards that had been looked at by the Advisory Committee, and voted to approve it on Saturday, so the next step in the process will be...to add an index, proofread and typeset. Sometime this fall ALA publishing will publish the document and at that point NLS will acquire and share copies. Next year when we start doing consultant visits they will do them against the 2011 standards.

Comment: (Carolyn Sung - NLS)

I know everybody is very much concerned with outreach and... Jane has an announcement about that.

Comment: (Jane Caulton - NLS)

So glad so many of you could be with us right before the holiday. Thank you for all who have celebrated or who are celebrating the NLS 80th Anniversary. I would like to give a special thank you to Ruth Hemphill who has an 80th Anniversary celebration coming up on next Tuesday. We are going to reactivate the Public Education Advisory group and have asked the conference chairs to recommend one person from each region to work with me on Public Education and setting up a direction.

Comment: (Carolyn Sung - NLS)

The Library for the Blind and Disabled in Cleveland, along with the Talking Book Service in Columbus was the joint regional (Network Library of the Year) winner and congratulations on their accomplishments in consolidating the service in Ohio and also in getting off to a great start with the Digital Transition. For the Subregional Library in Detroit with it's wonderful array of community and public programs...we would like to encourage them to seek nomination next year. Hats off to Cleveland, Columbus and Detroit. Also...the postcards were very successful in reaching people that libraries hadn't been able to reach who are still on their list, and also a few individuals. We feel that there is a demand for another round of these postcards. We may want to do the next version without the word "Digital" and just saying "New" because of reservations from older people... We want to go forward as quickly as possible. Let's hear from the rest of you.

Question: (Andrew Egan - RI)

Hi this question is for Steve. Will the ASCLA standards be available online before they go into print?

Answer: (Steve Prine - NLS)

Once the standards are printed there will be an electronic copy available to the network.

Question: (Mary Jane Kayes - CA9)

I have someone I'm trying to help with BARD and they were helped by Dan Simpson. Is Dan Simpson an NLS employee? Or a contractor?

Answer (Michael Martys - NLS)

Dan Simpson is a contractor. We have three contractors that provide the NLS download support help right now. Dan Simpson is one, Anna Dressner is another and Doug Wakefield is the third.

Question: (Mary Jane Kayes - CA9)

How do I get in touch with him?

Answer: (Michael Martys - NLS)

It's probably best just to send email to NLSdownload, and just address it to Dan. They will place the message in his box.

Question: (Sue Walker - ID)

I'm curious to see where we are with the Telecom Pioneers in the training for maintenance for players.

Answer: (Carolyn Sung - NLS)

They've been working on some YouTube videos. They did the first training in conjunction with an orientation about two weeks ago and it was a great success, I was told and, so I think they're coming right along.

Question: (Sue Walker - ID)

So do you anticipate that those videos will be available within the next couple months?

Answer: (Carolyn Sung - NLS)

I think so. Yes. Without a doubt.

Comment: (Carolyn Sung - NLS)

Also, there's an Operations Alert coming out about the ordering of digital parts. They do not have batteries yet.

Question (Deborah Jernigan - NC)

Do you have all the spare (digital) parts on hand?

Answer: (Carolyn Sung - NLS)

I think we have most of the parts. The most popular part so far appears to be the feet.

Comment: (Library Staff - NLS)

Welcome to the Network, Deborah.

Question: (Andrew Egan - RI)

My question is for Jane. It has to do with the postcard promotion. Would you consider (a postcard promotion) for institutions?

Answer: (Steve Prine - NLS)

We would expect to give you enough to send to every individual and/or institution that doesn't show up on CMLS as having a digital player assigned.

Comment: (Carolyn Sung - NLS)

However, Andy, there will be another round of a different kind of postcard for institutions. It will have a little more information and enticement.

Comment (Jane Caulton - NLS)

At present we've fielded three types of correspondence to see which one will give us the best feedback... and then we will open the pilot to the libraries. The second prong of this will be to invite institutions...to come on to BARD and there will be a special postcard...for that.

Comment: (Carolyn Sung - NLS)

We will probably be ready by the time you finish with your schools, to have the broader outreach to the institutions. It looks like the letter failed and one of the postcards failed, but the tear-off postcard is probably going to be the most effective.

Question: (Ruth Hemphill - TN)

Will there be a demo BARD for public libraries?

Answer: (Library Staff - NLS)

Yes.

Question: (Ruth Hemphill - TN)

How about Senior Centers?

Answer: (Library Staff - NLS)

Yes. We want, of course, reasonable care in handling equipment. Senior centers can certainly demonstrate equipment.

No more questions.

Comment: (Library Staff - NLS)

Happy 4th of July!