

NLS Telephone Forum - 9-28-2011
(paraphrased)

Comment: (Carolyn Sung - NLS)

Thank you. Well welcome to the Open Forum for September. It is a blue sky in Washington and we're happy to talk to you. We have a full room here today and we will go around the room to introduce so you'll know who's here so that you can address your questions that way. On my left is...

Comment (Library Staff - NLS)

Michael Katzmann. Pamela Davenport. Jane Coulton, Steve Prine. Deborah Toomey, Mary Beth Wise, John Bryant, Neal Bernstein, Vickie Collins, Alice O'Reilly, Michael Martys ...and Carolyn Sung.

Comment: (Carolyn Sung - NLS)

I have two announcements. The first announcement is... I'm sure you had to drag yourself away from all of your end-of-year activities, in terms of being sure that your CMLS is all up to date so that when we turn over into the new year we won't have any undue surprises. I think that we sent out an Operations Alert or a Network Bulletin about a month ago. I would also say that the opening for the input of the statistics will be happening next week. and our good statistician Sylvia Guy will be on vacation for two weeks so you'll have to go to your Network Consultant if you have questions, or race to the phone and ask Sylvia in the next day or so. It's a big deal when we turn over a new year, and all of us in the room are quite happy since we understand that we are coming to work and we don't have to prepare any "shutdown" memos or Operations Alerts for you. Now, let me turn the floor over to Jane Coulton, the head of the Publications and Media section, for an announcement.

Comment: (Jane Coulton - NLS)

Hello everyone, it's Jane. First, I know you're wondering what Digital Talking Books Plus is, and I want you to know that the printer has it and they have been asked to be able to deliver it by the end of October, so it is on the way. The second thing I want to talk about is the reactivation of the Public Education Advisory Group. The conferences have identified representatives from each one and I would like to read off their names and welcome them to the group. We'll have our first meeting on October 12th. Representing the Midlands Conference will be Susie Stageburg of Iowa. Representing the Northern Conference will be Carrie Wilkins of Philadelphia. Representing the Southern Conference will be Susan Whittall of Bainbridge, Georgia and representing the Western Conference will be Mary Jane Kayes of Sacramento, so we'll be giving you reports as we progress. Thank you.

Comment: (Carolyn Sung - NLS)

Thank you. Now the floor is open for questions.

Question: (Linda Montgomery - AZ)

Hello everyone! Well, we're looking at a warm day here again - about 102 (degrees) so you can feel good about where you are. My question is, just wondering if there is any update on the possibility of a Machine Repair webinar?

Answer: (Michael Katzmann - NLS)

We have put out, or, we are preparing a couple of YouTube videos on basically the operation of the machine and the preparation of the machine for distribution to patrons. John Brown is working on augmenting that with some machine repair videos. I don't think that at the moment he's finished any of those. We will send out a bulletin with the address of that YouTube site. We're just waiting on a couple of videos to make it a little more complete before we do that.

Comment: (Linda Montgomery - AZ)

Ok. Thank you very much... and I'd just like to say "welcome" to Pamela. Someone who visited me here years ago. I look forward to seeing you again.

Question: (Richard Smith - MO)

I was wondering - since you're on webinars and YouTube, is there going to be (a webinar on) local markup of books, for YouTube? We sent in a book and it was rejected. They liked it but they said technically that there were some flaws, and we thought we'd followed the instructions but apparently we didn't do it exactly the right way... so my...coordinator or volunteer said at one time you said there would be a YouTube video on local markup.

Answer: (Michael Katzmann - NLS)

Yes. We've talked to our studio and we are going to make some... on the markup and creation of the DTB. That's correct. Was this book rejected by the Multistate center?

Answer: (Richard Smith - MO)

Right.

Comment: (Michael Katzmann - NLS)

I guess if you talk to Chris (Mundy) he'll tell you why he rejected it.

Question: (Carolyn Sung - NLS)

So, you're going to fix it, right?

Answer: (Richard Smith - MO)

Well what we want you to do is (to) send someone out here. We'd have to make you an offer you couldn't refuse... and we have a video guy ourselves. We'd do the video if you sent somebody out here and show us how to do it. But if you've got a video coming up, we'll wait for that to come out.

Comment: (Carolyn Sung - NLS)

Okay. That's a deal. We are working on putting some of the QA materials on BARD. We're getting close I think. Humpty Dumpty and Smithsonian are going to be some of the first ones we do.

Comment: (MaryBeth Wise - NLS)

We're having the National Conference May 20th to 24th in Newport RI. There's a conference webpage up, where you can get information on how to register for the hotel. There is a group code that you should use to get the conference rate, which is 149.00 which is a real bargain for that area at that time so, make your plans! A registration page will be up, to register for the NLS side, in a couple weeks. So I just wanted to alert you to that and you can go to the webpage to get information. If you have any questions, call Joel Phillips, or me. Also, just as an addendum to the machine repair question, the Orientations have added a day. If you've noticed in the bulletin, there is a day (added) about Machine Repair workshops - if you'd care to go to that (starting March, 2012).

Comment: (Linda Montgomery - AZ)

Just a reminder - I think I've said this before, but coming up soon on October 21st, Arizona will hold an Open House, and we'll be celebrating the 80th Anniversary of the National Library Service and recognizing our 100-year-old patrons. Our theme will be "Reading Your Way to the Centennial" because 2012 is the centennial for statehood for the State of Arizona.

Comment: (Sharon Ruda - IL)

I just wanted to let you know that approximately 20 minutes ago I received a huge box of the posters of our juvenile readers with the Secretary of State. I haven't opened it yet, but we're really happy.

Comment: (Mike Marlin - CA9)

Good afternoon. Just following up on Linda's announcement, I just wanted you to know that Northern California is going to be having an 80th Anniversary celebration for NLS on October 15th, and the exciting thing that we're doing, among other readers and speakers is that we're going to have an historical reenactment of the Pratt-Smoot hearings, condensed into about 15 minutes - with period costumery - including Herbert Hoover signing the act into legislation.

Comment: (Library Staff - NLS)

Be sure you videotape it!

Comment: (Carolyn Sung - NLS)

No more questions? Well as somebody who has gone through life with the name of Hoover, I'm very happy that at least Herbert Hoover did one wonderful thing for the world, which was to sign the Pratt-Smoot Act, so, thank you very much for your attendance. We appreciate your comments and we appreciate your good work as we close down on this fiscal year and look forward to a new year of even greater accomplishments.

No more questions or comments.