

Comment: (Richard Smith - NLS)

Happy August everyone. We're wrapping up another month and it's good to have you. I think we have 48 participants, which is very good for the end of August with all the vacations and...preparing for the school year. We have a nice group represented here at NLS. We'll go around the table and introduce (ourselves). I'm Richard Smith, Chief of the Network Division, and to my right is...

Comment: (Library Staff - NLS)

Judy Dixon, Consumer Relations; Meredith Beckhardt, Reference Section; Don Olson, Network Services; Jason Yasner, Deputy Director; Michael Martys, Senior Advisor; Paula Bahmani, Education and Training Specialist; Steve Prine, Network Division; Vickie Collins, Network Services; Margie Goergen-Rood, Quality Assurance; Sara Long, Collection Development... Hien Nguyen, Bibliographic Control; Kristen Fernekes, Publications and Media; Mark Layman, Publications and Media.

Comment: (Richard Smith - NLS)

So, we've got a good representation here... We are keeping busy. One of the things that we mentioned in Nashville is (that) a lot of projects are coming our way and for the Network Division in particular, we've already started on a few projects. For example, we (are working on) the braille e-reader and that's one of our first projects we're pushing forward on. The Duplication-on-Demand phase is going forward. The...pilot – is over. You got a nice report in Nashville on the pilot and how successful it was. The second phase is coming up. ...The Network Services website is being worked on with the team in the Network Division. The Network Library Database #2 is being worked on by the Network Division...I'm in charge of the Cross-Project communications and we're going to be working with every project to figure out where they are at in the project, how it is going, deliverables and that type of thing. I'll be communicating with all our Network projects and we'll be communicating that information to you in the Network...and we'll be figuring out the best way to do that on the team of the Cross-Project Communications. If you have ideas, shoot me an email: rsmith@loc.gov on your best way to get information from NLS. With that being said, I think we have a few announcements. Meredith...

Comment: (Meredith Beckhardt - NLS)

Okay, as Richard was saying, we're moving ahead on all of our projects. At the conference, I was happy to present to you a little preview of our...database for entering statistics – but I just want to give everyone a “heads-up” due to some technical considerations. For this particular October survey coming up, we are going to remain with our current...software – and hopefully we'll be moving on to the new one in the survey after that.

Comment: (Vickie Collins - NLS)

I just wanted to let everyone know that Mr. Rathan Raj - who has been our overseas librarian for 29 years – is retiring near the end of September. His position will be posted on USA Jobs and also will be announced in an Operations Alert.

Comment: (Michael Martys - NLS)

I've been asked by the Network folks to mention one little technical issue surrounding the automatic process to mark “very late” cartridges as...“lost.” Many of you have been receiving the emails from our MOC system daily – that are basically indicating that some of your patrons have had their...cartridges marked as “lost” and removed from the system. Basically, what the system is doing is every night it's looking for any cartridge that has been outstanding for more than 18 months, and if it meets that criteria it will automatically mark the cartridge as lost. What the system will also do, is that if the person is delinquent, when it marks the cartridge as lost, it will automatically mark (patron) as a “temporary suspend.” The reason we do that, is that when the cartridge is marked as lost, delivery is not automatically restarted. We felt that automatically restarting delivery may cause some problems. So the system marks them as a temporary suspend, and then it emails all the libraries (concerned) and it also sends you a link to every patron. It is possible for a library to remove the temporary suspend. That is not something that you have to get NLS' permission to do. Like I said, we're only doing it to prevent the accidental restarting of delivery. If you feel that the patron should have their magazine delivery restarted, by all means, go ahead and remove the temporary suspend. If you have any questions about this process or anything we're talking about, I'd recommend that you talk to your Network Consultant, because we'd probably like to explain a few other things that we don't have time for on this call today.

Comment: (Paula Bahmani - NLS)

I just wanted to take a second to address the libraries who are uploading DBCs for circulation on BARD. I'd like to thank you for your patience while we perform some maintenance on the upload website (this) past week. You may resume uploading titles for circulation on BARD at this time.

Comment: (Richard Smith - NLS)

I do want to mention, we hope to have an Operations Alert out this week if not...early next week. We did make minor changes to the Individual Application. We added a section asking the applicant where they heard about our services. So, right now, they'll be able to check on where they heard it – whether from a TV ad or from the school, or from a healthcare professional. You currently don't have to do anything with that – unless you want to use it in-house on your own information, but we hope – down the road – to be able to connect it to local circulation systems in the future. The other item we added was – in the Equipment area – we asked the applicant if they wanted to use their mobile device for immediate access to braille and digital talking books – in addition (to) the Digital Talking Book Machine and getting the books by traditional mail. So those are the two revisions we made in applications. I hope to get it online this week but the print copies came in, and will be at the Multi State – I imagine – within a week. ...One other thing: Steve, let's talk about the Duplication-on-Demand.

Comment: (Steve Prine - NLS)

As you mentioned, the pilot was successful. We have provided Duplication-on-Demand hardware and software to six additional libraries. Fresno Sub-regional Library in California, Nebraska, New Hampshire and three Virginias – Arlington, Roanoke and Fairfax. And so they've gotten their equipment and, mostly gotten it setup, and we expect them to start within the next month.

Comment: (Richard Smith - NLS)

We had a call with them last week, and they were really excited to get going. I think the excitement came from Nashville and now they're ready to go. I know Roanoke...asked Michael Katzman "Hey let's get going. Let's get out of the test phase. We're ready to get up and running." So we're excited about those six, and I think we'll get more going as we go along... I think right now we have four libraries with zero copy allotment – where their now doing Duplication-on-Demand and not receiving any new books.

Question: (Jill Rothstein – NY8)

I think the Duplication-on-Demand pilots you're talking about are all for WebREADS and I wanted to know if you had any info on KLAS coming along?

Answer: (Steve Prine - NLS)

Other than the fact that KLAS has announced on their website that they're working on the API so that the KLAS systems can work with Gutenberg...

Answer: (Richard Smith - NLS)

And we also (supplied) some of the equipment Jill, so they could test it and see how they could accommodate the Gutenberg system into their automated system.

Question: (Sarah Anderson – CA9)

I was wanting a program from the braille e-reader pilot?

Answer: (Judy Dixon - NLS)

We have received one or more responses to the RFP, and we're in the process of evaluating them. It will take another couple of weeks to do that, and an award will be made before the end of this fiscal year. This is for the pilot unit.

Question: (Mike Marlin – CA9)

Before the end of which fiscal year?

Answer: (Judy Dixon - NLS)

Ours. September 30, 2018.

Question: (Mike Marlin – CA9)

I'm just going to piggyback since we've got the line - if that's ok. On the new, revised applications, is there a Spanish version now, or soon-to-be?

Answer: (Richard Smith - NLS)

Thanks for reminding us. We'll get that in the works, too.

Question: (Michael Lang - KS)

I'm just looking to see if you guys have an update on the DTBM software with the 'Bookshelf' mode feature updates.

Answer: (Richard Smith - NLS)

The answer is "no." They're still working on it but, once we get it, we'll send out an Operations Alert.

Question: (Jill Rothstein – NY8)

About the braille display pilot: Do you know...what we would do if we wanted to be a part of that pilot – and when they might be in library hands? I know that's looking ahead, but...

Answer: (Vickie Collins - NLS)

We're working on criteria for libraries to participate so, we do anticipate that (it's) probably not going to be until late 2019 before we're actually able to get the units out to the field.

Question: (Erin Pawlus - AZ)

This might be a Keystone question, but thinking back to the conference and Gutenberg, you showed us a lot of nice goodies – as far as printers and things that were provided to libraries. Do you know how they are going to handle that – if we will get the same kind of hardware? Or, not particularly?

Answer: (Steve Prine - NLS)

Well, NLS will provide the Gutenberg and the printer and the peripherals. I'm not sure if the printer has changed, but anything we provide will work with the Gutenberg.

Question: (Ivan Johnson – CA8)

Usually we get the clear mailing label "pockets" ...and lately – or one time – we got a shipment with a white backing instead of clear, and recently we got another shipment with a white backing and, it prohibits us from putting a label behind the pocket – in case the label with the patron's address disappears somehow. We're wondering if we're going to be able to get clear ones again?

Answer: (Richard Smith - NLS)

We got some samples from Perkins – something we might experiment with the next time we order – but the answer to your question is, the ones we ordered in the past were out of stock or not available, so those are the ones we ordered – and the workaround for that, Ivan, is to put extra ones in the box itself, and just assume that the ones stuck on the mailing containers won't be used again. (We've got) one sample that someone said would work just the same as the old one – which we didn't know was available. So, the next order, we'll certainly look into it.

Question: (Erin Pawlus - AZ)

Hi again. Question about cartridges: My understanding (is) that the cost of the green cartridges has gone up quite a bit. It was hard to get peach cartridges a while back. I don't know if it's loosened up a little bit or – more importantly – are we any closer to being able to use the white cartridges to make books?

Answer: (Richard Smith - NLS)

Everyone's looking at me! (laughter). The answer is: right now, we're hoping soon to implement white cartridge reuse with the Gutenberg system. So, the Gutenberg system – Duplication-on-Demand – and basically, that system will allow you to do that. So we hope KLAS gets it implemented so that all of the KLAS libraries can start using the white cartridges also with the Gutenberg.

Question: (Erin Pawlus - AZ)

Okay. Is there a stock of the peach cartridges? Or is that still on backorder?

Answer: (Richard Smith - NLS)

No, unfortunately, I don't think there's going to be any more peach cartridges ordered. ...You are reusing the peach cartridges you have, right?

Answer: (Erin Pawlus - AZ)

Yes but we're just greedy.

Question: (Brett Silver - NV)

Someone made the mention of a DBC being uploaded. What is a DBC? I've never heard that term.

Answer: (Paula Bahmani - NLS)

DBC's are the prefix that we use for audiobooks that are produced by Network Libraries.

Question: (Brett Silver - NV)

Like the Nevada books that we upload?

Answer: (Paula Bahmani - NLS)

That's right.

Comment: (Brett Silver - NV)

I just wanted to know, because I do the outreach so I'm not with that part of it usually, so that's why I wanted to be sure.

Comment: (Richard Smith - NLS)

Well, I think we're ready to wrap up August. With that, we'll adjourn and we'll talk to you in September.